

# Customer Care Pack

CCK



- Simple and cost effective
- Full range of magnification aids
- Easy grip pen aids
- Signature templates
- Small please ask staff for help sign is also embossed with Braille
- Optional branded display unit
- Just one item in the Configure range of over 200 auxiliary aids and adaptive products

The Customer Care Pack is designed to help people with visual impairment or limited manual dexterity to complete transactions using credit cards, bank cheques or prescriptions. The kit contains a series of simple and cost effective auxiliary aids including magnification equipment, cheque/credit card signing templates and easy grip pen aids.

## Related Products and Services

**Portable Induction Loop**

**Gallows Sign**

**Staff Disability Equality Training INTERACT CD-ROM**

**Window Sign**

**Signage Pack**

Configure is the UK's leading commercial disability access consultancy, providing intelligent solutions for businesses to meet their obligations under the Disability Discrimination Act.

We offer a comprehensive range of cost effective and easy to implement services that include access audits, auxiliary aids, building adjustments and staff disability equality training.



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Position the label in a clearly visible position on the desk or counter to show that help is at hand with transactions if required

Staff members who are likely to come into contact with the public should familiarise themselves with the items

Pen grips can be removed and used on any suitable pen

The signature templates should be positioned with the angled corner to the top right corner of credit cards, bank cheques or prescription forms

**This information is available in alternative formats**

**Configure Limited** 10 Moons Park Burnt Meadow Road North Moons Moat Redditch B98 9PA  
**Tel:** 0844 848 1622 **Fax:** 0844 848 1625 **email:** sales@configure.co.uk

[www.configure.co.uk](http://www.configure.co.uk)